

Employment is a health intervention

Employment support is a core part of a modern mental health and addiction system. We value our working relationships with leaders, funders and planners, service providers, government and non-governmental organisations who see daily the transformation it brings.

Embedding IPS employment support across Aotearoa

Work Counts provided support to a number of organisations delivering IPS employment services over the past year. This included technical assistance, training, fidelity self-assessments and fidelity reviews.

- Ember, Auckland
- Emerge Aotearoa, Auckland
- Equip, Auckland
- Health NZ Te Tai Tokerau
- Mahitahi Trust, Auckland
- Reconnect Family Services, Auckland
- Take Charge (Odyssey House), Christchurch
- Te Ara Mahi, Nelson
- Te Mana Oranga, Te Tai Tokerau
- Workwise, Auckland, Bay of Plenty, Taranaki, Waikato, Wellington, Whanganui

8 health districts:

- Capital, Coast and Hutt Valley
- Counties Manukau
- Lakes
- Taranaki
- Te Tai Tokerau
- Te Toka Tumai Auckland
- Waikato
- Waitematā.



Alongside this, we participated in the regional IPS governance group for Auckland, Counties Manukau and Waitematā.

Ensuring high-quality implementation

23 Fidelity Reviews completed for


- Health New Zealand for Hutt Valley (1) and Taranaki (1)
- Ministry of Social Development for Canterbury (1), Counties Manukau (6), Te Toka Tumai Auckland (7), Waitematā (7)


2 Self-assessments completed for


- Emerge, Auckland (Adult Community Mental Health North and CADS North)

Supporting workforce development

 **297** workshop attendees

 **8** students undertook IPS module, NZ Diploma in Health and Wellbeing Level 5 Applied Practice in the context of Employment Support

 **17** trainings (6 online and 11 in-person)

 **3** bespoke trainings (Pathways, Wellington)



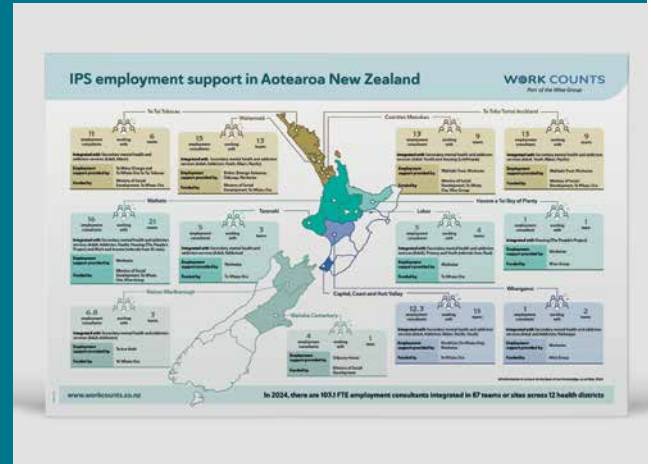
Bringing the sector and research together

3 sector events

- IPS Supervisor Gathering and IPS Employment Support Practitioner Meet-up (July)
- “The impact of Individual Placement and Support on employment, health and social outcomes: evidence from Aotearoa” research webinar (September)



Published updated **IPS Coverage Map** showing where IPS employment support can be found in Aotearoa (September)



Annual highlight: Fidelity reviews reveal successes and learnings

Fidelity reviews play an important role in quality assurance and fostering a culture of continuous improvement. Holding fidelity reviews regularly can help with sustained effectiveness and long-term success of programmes.

In completing a large number of fidelity reviews over the past year, we have been able to provide specific feedback, supporting providers to make informed adjustments and improvements. This has also enabled us to offer more targeted technical assistance to IPS supervisors and programme leaders.

In 2024, we conducted 21 fidelity reviews for the Ministry of Social Development across Auckland and Canterbury regions.

250 individual electronic files were reviewed for evidence of what was delivered

180+ interviews conducted with clinicians, AoD specialists, executive leaders, employment consultants, IPS supervisors, tāngata whai ora and whānau

60+ employer approaches made by employment consultants were observed

22 mental health or alcohol and drug services (sites) were visited

18 multi-disciplinary team meetings were attended

8 IPS team meetings were attended across six providers

6 IPS employment support providers participated in the reviews



Sector navigation and education - championing the evidence

2024 Attendances and presentations

March

Attended Platform Members' Day



May

Guest lecture at AUT, Auckland about IPS as part of vocational rehabilitation post-graduate course



Attended IPS International Learning Community Annual Meeting in Chicago, USA



September

Attendance and presentation at RANZCP 2024 New Zealand Conference, Wellington



October

Presented at the Bi-annual South Island MHAIDS OT Symposium



Sector initiatives

Continued influence and leadership with representatives from Health New Zealand, Ministry of Health, Ministry of Social Development and Platform Trust along with non-governmental organisations and lived experience representatives.



Participation and collaboration with the International IPS Learning Community and global research network.



Coordination of the Asia-Pacific IPS Learning Community, in collaboration with Australian and New Zealand providers.



Research highlight

“The impact of Individual Placement and Support on employment, health and social outcomes: quasi-experimental evidence from Aotearoa New Zealand”

published in the New Zealand Medical Journal (September)



Work Counts acknowledges the Wise Group, the Ministry of Health and the Ministry of Social Development. We could not achieve what we do, without your support.